

Adam BusinessChoice ADSL

Connecting to ADSL Broadband with Adam Internet is easy. Simply select the quota that suits your business needs and leave the rest to us.

We will provide your business with a high speed ADSL2 Broadband connection, making sure your business can easily access the internet, access streaming media or to have a business grade connection at your home or office*.

What you get with Adam BusinessChoice

High Speed Connection

- ADSL 2 Connectivity where possible*
- 15 email accounts with hosting facilities available
- Options for standard or Naked data line

Choice and Flexibility

- No Peak or Off Peak quota
- Excess data options
- Select from a range of business grade routers
- Access to unmetered content

Professional Service

- Priority Business Technical Support
- Static IP Address
- Subnet options
- Annex M options

• High speed ADSL2 connection

By combining the power of the Adam Direct network and our national ADSL third party suppliers, we can offer you the fastest broadband connection available to your premises*.

• Flexible monthly quota

The generous monthly quota on your BusinessChoice service features unlimited uploads, and no peak/off peak restrictions. If you exceed your selected monthly quota, your service will be reduced to a 256k speed for the rest of the month and no extra charges apply. Alternatively you may purchase additional data in order to retain a full-speed service.

• Static IP address with Subnet options

As a business service, Static IP is included as part of the package. This means that your company will have its own unique IP address. If additional IP addresses are required this can be added at any time.

• Annex-M options available

If you need to increase your upload speed, then Annex-M options can be purchased at an additional cost and are available to businesses on the AdamDirect network.

• 10 Email accounts using your own domain (name@yourbusiness.com.au)

Helping you stay in touch with customers, suppliers and each other, Adam will provide up to 10 email addresses on your domain included in the BusinessChoice plan.

• Option to use a standard or Naked (dedicated) line

For customers on the AdamDirect network you can select to have a standard or Naked connection. A standard line delivers your ADSL across a line that also carries an existing voice service (eg phone/fax), whereas a Naked line means that we will set up a line dedicated to data only. [Click here to use our location checker](#)

• Choose from a range of business grade routers with Hot Swap support

Adam Internet recommends a range of business routers that complement your business ADSL connection. We will configure the router and deliver to your premises.

• Access to unmetered content

As a business customer you will have access to Adam Internet's great unmetered content including radio and much more.

Continue to complete your application form

*Adam Internet, along with our network partners, endeavour to provide the highest speed possible based on the location of the requested service. The speed and quality of the service provided is dependent on several factors including distance from the exchange and quality of infrastructure and equipment used.

Adam BusinessChoice ADSL Application Form

1. Your Application	
If this application should be handled by a specific member of the Adam team, please enter their name	
If this new service is to be linked to an existing business account, please enter your existing Customer ID or Username, and leave sections 2 and 3 (below) blank :	

2. Company Details			
Company Name		ABN	
Billing Contact Person		Mobile	
Company Address			Postcode
Telephone		Fax	
Preferred Password			

3. Email Contact Details	
General Correspondence	
Billing Correspondence	
Technical (eg your computer professional)	

4. Referral Details	
If you were referred by an Adam customer, or one of our partners, we would love to know!	
Name of Referee	

5. Plan Selection					
Adam BusinessChoice Plan Please indicate your plan selection with an X. You can select Standard or Naked service later in the application form.	Monthly Quota	Cost per month 12 month contract (a setup fee will apply)		Cost per month 24 month contract	
		Standard	Naked	Standard	Naked
<input type="checkbox"/> BusinessChoice 15GB	15GB	\$60	\$70	\$50	\$60
<input type="checkbox"/> BusinessChoice 50GB	50GB	\$70	\$80	\$60	\$70
<input type="checkbox"/> BusinessChoice 100GB	100GB	\$80	\$90	\$70	\$80
<input type="checkbox"/> BusinessChoice 250GB	250GB	\$110	\$120	\$100	\$110
<input type="checkbox"/> BusinessChoice 500GB	500GB	\$140	\$150	\$130	\$140
<input type="checkbox"/> BusinessChoice 1TB	1000GB	\$170	\$180	\$160	\$170

If the monthly quota is reached the service will be 'shaped' to 256K until the start of the next month. If you require a service that always operates at full speed, you can enable the 'excess data option' via <https://members.adam.com.au> (additional costs apply).

6. Hardware and equipment ⁴		
Prices include pre-configuration and delivery in SA metro area		
<input type="checkbox"/>	Billion 7402X Firewall Router - 4 Ports, Annex-M ² , VPN, 3G Backup	\$279
<input type="checkbox"/>	Billion 7404VNOX Firewall Router - 4 Ports, Annex-M ² , VPN, 3G Backup, Wireless-N, VoIP	\$325
<input type="checkbox"/>	Billion 7402NX Firewall Router – 4 Ports, Annex-M ² , VPN, 3G Backup, Wireless-N	\$419
<input type="checkbox"/>	Supply own hardware - <i>please note Adam Internet cannot provide technical support for privately-supplied hardware</i>	

7. Adam AnyG Backup/Redundant Connection		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Add a 1.5GB mobile broadband service to your account. In the unlikely event of an interruption to your primary service, this service can be used as an emergency/backup connection. The service includes a Static IP. You must be in an Optus 3G coverage area to use Adam AnyG. Speeds on the AnyG network may differ from your primary service. Automatic activation of the backup AnyG connection requires an appropriate router.
		\$24.90 per month (set up fee applies if 12 month contract is selected)

8. Adam BusinessChoice Connection Details

<p style="font-size: 2em; font-weight: bold;">[]</p> <p style="font-weight: bold; color: blue;">Standard Connection</p> <p style="color: blue; font-style: italic;">This means we will deliver our service using a standard telephone line that is already connected at your premises</p>	<p>- OR -</p>	<p style="font-size: 2em; font-weight: bold;">[]</p> <p style="font-weight: bold; color: red;">Naked Connection</p> <p style="color: red; font-style: italic;">This means we will deliver our service using a completely dedicated ADSL-only line, not shared with any other services. Available to customers on <u>AdamDirect exchanges only</u>.</p>
<p>[] Connect a new service to your premises [] Transfer an existing service from another provider</p>		<p>[] Connect a new Naked service to your premises (VULL) [] Convert existing phone line to a Naked service (IULL)</p>
<p>Phone line to use for ADSL : () <i>Existing phone services/numbers will still work as normal</i></p>		<p>Phone line to convert to Naked : () <i>Existing phone services/numbers will be removed from this line⁶</i></p>
<p>Central Splitter - If installing the ADSL on a telephone line that has other equipment connected (eg phone or fax); the installation of a Central Splitter is recommended to ensure the best speed and reliability from your service. A Central Splitter is very important if the ADSL shares a line with a telephone 'PBX' system or monitored alarm. You can arrange installation of a splitter with an electrician or cabling specialist of your choosing. Adam Internet can put you in touch with a reputable electrician if required. Please contact Adam Internet if you would like to discuss the Central Splitter requirements in more detail.</p>		<p>New Phone Point – For brand new Naked (VULL) services, an electrician will be required to connect this service from the Telstra boundary or Building Main Distribution Frame (MDF), to a telephone socket on the wall where you can connect a modem. You can arrange installation of a new phone point with an electrician or cabling specialist of your choosing. Adam Internet can put you in touch with a reputable electrician if required. Please contact Adam Internet if you would like to discuss the cabling requirements in more detail.</p>
<p><i>this space left blank intentionally</i></p>		<p>For all Naked services, a person over the age of 18 must be at the premises on the date of installation as a technician may require access to the building cabling facilities. We will provide advance notice of this date via <u>email only</u> to the general and technical contact(s) for your account. If a technician requires access to the site and nobody is present, a missed appointment fee⁷ will apply.</p> <p>Name of person to be present: Contact number of this person:</p>

9. Premises where the new service will be installed

Street Address	Postcode
Please tell us in <u>up to 12 characters</u> how you would like this service described on your invoice (eg – headoffice, sydneyoffice, warehouse, factory, fredhome) :	

10. Contract term variation – for 12 month contract option

The standard BusinessChoice ADSL contract term is 24 months. If you would prefer a 12 month contract this can be arranged. The prices for both the 12 month and 24 month options are listed in the plan selection table in Section 5 above. If a 12 month contract is selected, the startup costs set out below will be charged.		Please alter to a 12 month contract []
Brand new service (Standard or Naked) start-up cost	\$129.00	
Transfer of Standard ADSL connection from another provider	\$ 88.00	
Conversion of a telephone line to Naked DSL	\$150.00	
Add optional Adam AnyG Backup/Redundant Service	\$ 59.00	

11. Payment Details

Billing Cycle [<input type="checkbox"/>] Monthly (Credit Card & Direct Debit only) [<input type="checkbox"/>] Quarterly (Credit Card & Direct Debit only) [<input type="checkbox"/>] Every six months [<input type="checkbox"/>] Annual		Billing method [<input type="checkbox"/>] Business Invoice [<input type="checkbox"/>] Credit Card [<input type="checkbox"/>] Direct Debit		Receive invoices via (Business Invoice billing only) [<input type="checkbox"/>] Email [<input type="checkbox"/>] Post	
Credit Card Details (if Credit Card billing selected above then a Credit Card surcharge applies ⁸)					
Card Number		Name on card			
Expiry		Signature			
Bank Account Details (for Direct Debit option only)					
Account Name			Joint Account?		Yes/No
Bank Name		Branch			
BSB		Account Number			
Authorisation (for Credit Card or Bank Account details)					
Authorised Persons Name			Signature		

12. Terms and Conditions

1.	All correspondence (including passwords) relating to this application will be sent via email only. Correspondence will be sent to the General contact and may be copied to the Technical contact. Both the General and Technical contact addresses will be authorised contacts on your account and may receive confidential information relating to the account from time to time.
2.	Annex M is an ADSL2/2+ standard that allows for upstream rates of between 1 Mbps and 2.5 Mbps. To achieve this higher upstream rate, your downstream rate (download speed) will be reduced. Annex M can be activated via the "Performance Profile" option in our Member Services Area at a cost of \$20.00. Once Annex M is activated on your account, you will have an additional set of options in the Performance Profile section. Annex M will only be available on selected services and changing your service type may remove Annex M from your Performance Profile options. Annex M is only available on the AdamDirect network. The speed increase attained and download speed reduction will be affected by distance from the exchange and the quality of your copper line
3.	If you exceed your monthly data allowance, your service will be reduced (shaped) to 256k/256k speed for the remainder of the month. No additional charges will apply if the service remains shaped. If full speed is required, the shaping feature may be removed online via our member services area and excess data can be purchased. Once you have removed this shaping feature the service will always operate at full speed, with any data usage above the monthly allowance being billed at your service's excess data rate which can be found in the members' area.
4.	Hardware options listed are considered business-grade. Support is provided for Internet connection plus activation and security of Wireless LAN feature. Adam Internet do not support advanced device features, advice should be sourced from a qualified professional. All hardware purchased may have remote administration and monitoring enabled.
5.	Adam Internet will endeavour to provide the highest speed possible on the AdamDirect network based on the location of the requested service. If your premises is not located on the AdamDirect network we will endeavour to provide the best possible speed and quality of services on either the Telstra or Optus network, depending on your location.
6.	If you selected a conversion of a telephone service to Naked DSL (IULL), Adam Internet will completely convert the phone line nominated into a Naked DSL service. This will result in the loss of the existing telephone number, and the line will no longer carry a dialtone. We do recommend you contact your telephone company after this conversion has completed, in order to ensure all billing for that line is finalised ⁷ .
7.	We are able to transfer your services from your current provider to Adam Internet, but are not responsible for any outstanding or early termination fees with your current provider. We recommend you check the contract with your current provider for details of these.
8.	The Naked DSL product is delivered via a line that does not carry a standard dialtone. You will be unable to connect any equipment that requires a dial tone, such as fax machines, monitored alarms, EFTPOS terminals, '000' emergency dialers etc. It is your responsibility to ensure that alternative arrangements are made if necessary.
9.	If you have opted for the Naked Service we will advise you of the installation appointment date from Telstra.. A person over the age of 18 must be present at the appointment on that date to grant Telstra access to the premises if required. If you need to change the appointment for the installation of your service you must provide us with notice at least 5 business days before the appointment day. If no one is in attendance during the appointment window or you do not advise us of your need to change your appointment within 5 business days prior to the appointment, we will charge you a missed appointment fee of \$109 and will reschedule the appointment. Should a technician's appointment be missed, a new appointment will be made for approximately 10 working days later.
10.	Credit Card surcharges will apply to payments made via credit card. The surcharge applied can be viewed at http://www.adam.com.au/legal/misc.php
11.	Your signature indicates your agreement to these above conditions; and <ul style="list-style-type: none"> • Our Standard Form of Agreement, Conditions of Service – DSL, Acceptable Use Policy and our Schedule of Fees and Charges, all available at http://www.adam.com.au/legal • If applicable, the ADSL Transfer conditions at http://www.adam.com.au/pdf/adsltransfer.pdf
12.	All prices included in this Application Form are inclusive of GST (unless stated otherwise).

Authorised Signature	
Authorised Person Name	Date

Once completed, please sign and return this form to business@adam.com.au or via fax to (08) 8231 0223