

AdamMax Business Application form

Adam Internet's unique WiMax technology, lets businesses across Adelaide and surrounds, access a broadband comparable service, in areas where traditional broadband is not available.

What you get with AdamMax Business

High Speed Connection

- Internet access at broadband speeds*
- 15 email accounts with hosting facilities available
- Business grade router with wireless, VPN, firewall and 3G back-up features

Choice and Flexibility

- No Peak or Off Peak quota
- Excess data options available
- Access to unmetered content

Professional Service

- Priority Business Technical Support
- Static IP Address
- Subnet options

• High speed connection

With the power of AdamMax Business, you can receive a reliable broadband comparable connection*. Adam Internet will provide a wireless connection to your business via an antenna on your roof. We will manage the entire internal and external installation process and can also provide a pre-configured business grade router.

• Flexible monthly quota

With no peak/off peak data and uploads that do not count towards your data quota, we just ask that you comply with our acceptable use policy. In the event that you exceed your selected monthly quota, you can choose for your service to be reduced to a 256k speed, or to purchase additional data – simply select that option on the application form.

• Business grade router

To complement the service, Adam Internet can provide a business grade router. The router enables you to create a wireless network, a Virtual Private Network (VPN), configure firewall settings or use 3G connectivity as a back-up service. Adam Internet can provide you with Adam AnyG (3G back-up), this option is available for you to select on the application form.

• Static IP address with Subnet options

As a business service, Static IP is included as part of the package. This means that your company will have its own unique IP address. If you wish to create additional IP addresses for your organisation, then select the Subnet option on the application form.

• 15 E-mail accounts (10 @yourdomain.com.au, 5 @adam.com.au)

Helping you stay in touch with customers, suppliers and each other. Adam Internet will provide 10 email addresses on your domain plus an additional 5 on the Adam domain. Adam Internet can also host your company domain if required. This can be arranged through the online Members Area once your account is complete.

• Access to unmetered content

As a business customer you still have access to Adam Internet's unmetered content including radio and much more.

Continue to complete your application form

*12000k/1000k is the maximum possible speed of an WiMAX service. Attainable speeds are determined by a number of factors including distance from your connecting tower, obstructions in the line of sight to your connecting tower, network congestion and user hardware/software. It is impossible for Adam Internet to determine the attainable speed prior to your service being active. Based on a sample of existing WiMAX customers, the average connection speed obtained is between 4000k/1000k and 8000k/1000k.

AdamMax Business Application Form

1. Your Application

If this is for a specific member of the Adam team, please enter their name	
Existing Customer ID Please enter if your application is to be linked to an existing account. If you complete this, leave sections 2 and 3 blank	

2. Company Details

If you have entered a Customer ID and want to link your account please leave this blank			
Company Name		ABN	
Company Address		Postcode	
Telephone		Fax	

3. Primary Account Contact Details

This is for the primary account only. Sub/site account details can be completed below. If you have entered a Customer ID and want to link your account please leave this blank			
Billing Contact Name		Phone	
Email			

4. Premises to be connected – this must be your physical address

Is this the same as the address above? If so, please leave blank		Yes [<input type="checkbox"/>]	No [<input type="checkbox"/>]
Company Name		Postcode	
Company Address		Fax	
Telephone			

General Contact ¹ Name for this site		Phone	
Email			

Technical Contact ¹ Name for this site		Phone	
Email			

5. Site identification and username

Please tell us, in up to 12 characters, how you would like this service described on your invoice	
ID name to be presented on invoice <small>Your username will be generated by using your company name and Site ID. This will be presented to you on the order confirmation</small>	e.g. factory1, headoffice, warehouse, adminoffice
Preferred Password <small>(Your password must be a minimum of 6 characters and not exceed 14 characters. It can include letters and/or numbers, but special characters such as & are not accepted)</small>	

6. Referral Details

If you were referred by an Adam customer, or one of our dealers, please enter their details			
Name of Referee		Dealer ID	
Customer ID			

7. Plan Selection

AdamMax Business Plan Indicate your plan selection with an X	Monthly Quota	Cost per Month 12 month contract	Cost per Month 24 or 36 month contract
<input type="checkbox"/> AdamMax 15GB	15GB	\$70	\$60
<input type="checkbox"/> AdamMax 50GB	50GB	\$80	\$70
<input type="checkbox"/> AdamMax 100GB	100GB	\$90	\$80
<input type="checkbox"/> AdamMax 250GB	250GB	\$120	\$110
<input type="checkbox"/> AdamMax 500GB	500GB	\$150	\$140
<input type="checkbox"/> AdamMax 1TB	1TB	\$180	\$170

Additional Items		Cost
<input type="checkbox"/>	/29 Subnet –provides 6 additional Static IP Addresses for your network	\$20 per month
Yes <input type="checkbox"/>	No <input type="checkbox"/>	Additional Data Allowance. This prevents your service being restricted to a speed of 256k if you exceed your monthly quota. It will only be activated if you exceed your quota. ²
Yes <input type="checkbox"/>	No <input type="checkbox"/>	1.5GB AnyG back-up with Static IP. In the unlikely event that there is a service interruption, you can switch to the AdamAnyG 3G service. \$59 set-up + \$24.90 per month (free set-up on a 24 month plan)

8. Hardware and equipment³

Prices include pre-configuration and delivery in SA metro area

Adam Internet recommends the Cisco SRP 521W Router for your AdamMax Business service. Included with the one-off cost of the router, you will receive a pre-configured Router, POE injector (with business grade router only) and standard installation of your AdamMax service⁴.

	12 Month Contract	24 Month Contract	36 Month Contract
<input type="checkbox"/> Business Grade Cisco SRP 521W Router	\$550	\$350	\$200
<input type="checkbox"/> Residential Grade Billion 6404 VGP R3	\$400	\$200	\$200
<input type="checkbox"/> Provide your own router You still receive the same standard installation from Adam Internet	\$400	\$200	\$200

9. Email domain

Your account includes 10 email addresses at e.g. 'yourcompany'.com.au

You receive 15 email addresses with your AdamMax Business service. 5 email addresses will have the adam.com.au domain and 10 addresses can be registered to your domain (for example 'yourname@yourcompany.com.au').

Once you are set-up and if you already have a registered domain, you can set-up your email accounts within the Adam Members Area. If you would like us to register your domain on your behalf, please contact the Business Support team on (08) 8423 4029.

10. Premise / Building details

Please check the option that suits your premises

Building height – number of floors	Single <input type="checkbox"/>	Two <input type="checkbox"/>	Three or more <input type="checkbox"/>
Is the roof easily accessible, by a standard ladder?	Yes <input type="checkbox"/>		No <input type="checkbox"/>
	If no, please specify:		
Which floor will the router be installed on	First <input type="checkbox"/>	Second <input type="checkbox"/>	Third <input type="checkbox"/>
	Other:		
Building Type	Standalone <input type="checkbox"/>	Attached <input type="checkbox"/>	Unit/Apartment <input type="checkbox"/>
Construction Type	Solid Brick <input type="checkbox"/>	Brick Veneer <input type="checkbox"/>	Concrete/Tilt up <input type="checkbox"/>
Roof Type	Pitched Tile <input type="checkbox"/>	Pitched Iron <input type="checkbox"/>	Flat Iron <input type="checkbox"/>
	Flat Concrete <input type="checkbox"/>		
	Other:		
Are there any special requirements to gain access to the roof? (e.g. Strata regulations, Landlord permission, access keys, asbestos material, etc.)	Yes <input type="checkbox"/>		No <input type="checkbox"/>
	If Yes, please specify:		
Please provide any other specific OH&S issues			
To prevent delays in provisioning, give as much detail as you can. If there are any other details that you need to tell us about your building, environment or access, please do so on a covering letter.			

11. Installation Contact

It is required that a person aged over 18 is available at the premises during installation.

Contact Name	
Phone	

12. Notes

Please insert any notes or special considerations that need to be made.

--

13. Contract period

Please select your preferred contract period

<input type="checkbox"/> 12 Month Contract	<input type="checkbox"/> 24 Month Contract	<input type="checkbox"/> 36 Month Contract
If you wish to discuss other contract arrangements, please contact the Adam Business Team		

14. Payment Details			
Billing Cycle <input type="checkbox"/> Monthly (Credit Card & Direct Debit only) <input type="checkbox"/> Quarterly (Credit Card & Direct Debit only) <input type="checkbox"/> Every six months <input type="checkbox"/> Annual		Billing method <input type="checkbox"/> Business Invoice <input type="checkbox"/> Credit Card <input type="checkbox"/> Direct Debit	
Receive invoices via <i>(Business Invoice billing only)</i> <input type="checkbox"/> Email <input type="checkbox"/> Post			
Credit Card Details <i>(if Credit Card billing selected above then a Credit Card surcharge applies⁶)</i>			
Card Number		Name on card	
Expiry		Signature	
Bank Account Details <i>(for Direct Debit option only)</i>			
Account Name		Joint Account?	Yes/No
Bank Name		Branch	
BSB		Account Number	
Authorisation <i>(for Credit Card or Bank Account details)</i>			
Authorised Persons Name		Signature	

15. Terms and Conditions	
1.	All correspondence (including passwords) relating to this application will be sent via email only. Correspondence will be sent to the General contact and may be copied to the Technical contact. Both the General and Technical addresses will be authorised contacts on your account and may receive confidential details from time to time.
2.	All of the plans are fixed price services and by default include a shaping feature for your protection. Should you exceed the monthly data allowance; the service will be reduced (shaped) to 256k/256k speed for the remainder of the month. No additional charges will apply if the service remains shaped. Should full speed be required, the shaping feature may be removed online via our member services area and excess data can be purchased. This means the service will always operate at full speed, with any data usage above the allowance being billed at the data block purchase rate.
3.	Adam Internet will support routers provided by Adam Internet only. It is the applicants' responsibility to ensure they request the correct router for their business requirements. Support is provided for Internet connection plus activation. Support for advanced device features, computer wireless software etc should be sourced from a qualified professional. All hardware purchased may have remote administration & monitoring enabled, which helps us to better support you.
4.	Standard installation covers most standard premises. If the installation to your premises requires additional work (extra cabling, taller antenna mast than the standard, complex mounting equipment, OH&S inductions etc) or a permit is required in relation to your installation there may be additional costs. The installer will advise you of an estimated additional cost on the day. All buildings 2 storeys or higher are considered custom, and additional costs should be expected. If you would like to discuss your site installation please contact our Business Solutions team on (08) 8423 4020. We can provide you with some example installation descriptions as well as the additional costs incurred for these sites.
5.	We will advise you of the installation appointment date. A person over the age of 18 <u>must</u> be present on that date, to grant access to the premises. If you need to change the appointment for the installation of your service with less than 3 business days notice, or if no one is in attendance during the appointment window, a charge of \$109 inc. GST will apply in order to reschedule the appointment. Should a technician's appointment be missed, a new appointment will be made for approximately 10 working days later. Additionally, if our technician cannot complete the installation due to factors that the applicant did not tell us about (site access problems, asbestos materials, etc), a \$109 fee inc. GST will apply and the appointment will need to be re-scheduled.
6.	Credit Card surcharges will apply to payments made via credit card. The surcharge applied can be seen at http://www.adam.com.au/legal/misc.php
7.	Your signature indicates your agreement to these conditions <ul style="list-style-type: none"> Our Standard Form of Agreement, Conditions of Service –Acceptable Use Policy and our Schedule of Fees and Charges, all available at http://www.adam.com.au/legal AdamMax is a wireless service. Coverage is not available in all areas. Performance may vary. The applicant acknowledges they have obtained, from the building owner, permission to make this application and to install necessary equipment within the building.

Authorised Signature	
Authorised Person Name	Date

Once completed, please sign and return this form to business@adam.com.au or via fax to (08) 8231 0223